



BOOKING INFORMATION

IMPORTANT INFORMATION IF YOU BOOK WELLNESS OFFERING

Please report to Reception and make sure that you are in the quiet zone or reception area 5 minutes before your treatment is due to start. Your masseur will meet you there.

Please let us know if you are delayed for any reason. Please note that your treatment or Day Spa booking may be shortened as a result but that the full price will still be charged.

If you are unable to honour the appointment, please notify us no later than 24 hours in advance. Any treatments cancelled or postponed after this time will be charged at 80% of the booked price, provided the appointment cannot be refilled.

We would like to point out that if you book a session at the Day Spa but are unable to keep your appointment, you will be charged 80% of the booked TITLIS Resort service as well as 100% of any booked third-party services.